



FLOSSMOOR COMMUNITY CHURCH

FCC E-MAIL BLASTS

Frequently Asked Questions (FAQs)

What is church's new *FCC E-MAIL BLASTS* system?

FCC has started using an outside provider to send out any e-mails that are distributed to more than 50 people. The outside provider is called Vertical Response and they allow non-profit organizations to send a large number of e-mails for free each month! The e-mails you receive will look like they were sent directly from "Flossmoor Community Church," but will be sent through a service that will ensure delivery of e-mail messages and allow us to send important information in a timelier manner without costly mailings.

How is this different from the e-mails we used to receive from FCC?

In the past, all e-mails were sent from staff e-mail accounts. Using the staff e-mail accounts for mass e-mails is not effective and results in bounced mail and mail that is inadvertently labeled as SPAM. You will still receive e-mails from staff members, but larger mailings, such as the Narthex, prayer chains and member alerts will be sent via the *FCC E-MAIL BLASTS* system.

When will I start receiving prayer chain, member alerts and other e-mails through this system?

Soon! We are just getting started, but hope to move these alerts to the new e-mail service provider in the next few months. Don't worry; we'll let you know when you can expect to receive more church information this way.

Do I need to do anything to start receiving the e-mails?

If you received the "Welcome to Narthex E-Delivery" e-mail, then no. You're all set! If you did not receive the welcome e-mail, please e-mail Laura Hayes at lhayes@fccfaithful.org to sign up for e-delivery. If you're not sure if you are subscribed, please e-mail Laura to confirm that you're on the list.

I thought I signed up for the e-mail alerts, but I'm not receiving e-mails. Is it working?

If you did not receive the welcome e-mail, please contact Laura Hayes to sign up for the e-mail list. If you did receive it, but have not received any subsequent e-mails, please contact Laura.

Will I still receive the Narthex in the mail?

You will receive a copy of the May Narthex via the mail. After that, we expect to send paper copies only to those members who do not have e-mail access. Additionally, you can always visit our web site to download a PDF of the Narthex issues and print it yourself. We encourage all members to sign up for e-delivery, as soon as possible.

Will the church save money by using *FCC E-MAIL BLASTS*?

Yes! *FCC E-MAIL BLASTS* is much cheaper than costly mailings and can be delivered more quickly and conveniently. Additionally, since our *FCC E-MAIL BLASTS* provider allows us to send a certain number of e-mails for free each month, there is virtually no cost to the church! Also, switching to *FCC E-MAIL BLASTS* allows us to be more environmentally conscientious by saving on paper and printing waste.

Can I send something to the church's list by replying to the e-mail I receive?

No. If you reply to an e-mail from the church, it will be delivered to Laura Hayes, a church member who is working with us as the church's e-mail editor. Since there is a limit to the number of e-mails we can send through the *FCC E-MAIL BLASTS* server, we will not be able to send messages on behalf of church members. Continue to send articles for the Narthex or Family Matters to Brooke Parry at bparry@fccfaithful.org or prayer requests to Diane Margita at dmargita@fccfaithful.org.

Who's in charge of the church's *FCC E-MAIL BLASTS* system?

The church staff member overseeing the *FCC E-MAIL BLASTS* system is Di King. However, Laura Hayes is coordinating the launch and will work with members to get started on the new system. If you have any further questions, please contact Laura at lhayes@fccfaithful.org or 312.961.3476.